

## Peer Review Case Statistics 2011, 2010, and Five Previous Years

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| <b>Professional Practice Inquiries</b>   |       |                     |                            |
|--|-------|---------------------|----------------------------|
| professional practice, standards, and ethics questions<br>from members, users of appraisal services and the public |       |                     |                            |
| 2011   | 2010  | 2007-2009           |                            |
|  |       | Average<br>Per Year | Total for<br>3-Year Period |
| 2,762  | 2,573 | 2,169 per year      | 6,507 total                |

| <b>New Files Opened</b> |      |                     |                            |
|-------------------------|------|---------------------|----------------------------|
| 2011                    | 2010 | 2005-2009           |                            |
|                         |      | Average<br>Per Year | Total for<br>5-Year Period |
| 145                     | 150  | 207 per year        | 1033 total                 |

| <b>Closed Files</b>   |            |            |                     |                            |
|---|------------|------------|---------------------|----------------------------|
| Outcome   | 2011       | 2010       | 2005-2009           |                            |
|   |            |            | Average<br>Per Year | Total for<br>5-Year Period |
| Educational Guidance  | 68         | 51         | 82 per year         | 411 total                  |
| Educational Alternative Completed                                   | 5          | 3          | 4 per year          | 18 total                   |
| Notice of Improper References to Membership                         | 27         | 15         | 21 per year         | 107 total                  |
| Nonpublished Disciplinary Actions                                   | 5          | 6          | 6 per year          | 30 total                   |
| Publishable Disciplinary Actions                                    | 2          | 4          | 3 per year          | 16 total                   |
| Resignation/Failure to Pay Dues/SPP/CE/Other<br>Publishable Action  | 1          | 0          | 1 per year          | 6 total                    |
| Resignation/Failure to Pay Dues/SPP/CE/Other<br>Nonpublished Action | 15         | 20         | 21 per year         | 107 total                  |
| Ethics—Closed with no action  | 9          | 11         | 17 per year         | 86 total                   |
| Screening—Closed with no action                                     | 41         | 36         | 23 per year         | 114 total                  |
| <b>TOTAL</b>  | <b>173</b> | <b>146</b> | <b>179 per year</b> | <b>895 total</b>           |